Quality Control of Qualitative Tests for Medical Laboratories

Introduction to the book

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What is required, and what is not, in the ISO standards? Which are the most significant sources of uncertainty? What is the similarity and difference between "Uncertainty Approach," and "Error Approach"? Which models do we use to compute both methodologies? And which models to determine conditional accuracy, delta values, and seronegative window period? Which are the best models to compute the agreement of binary results? How do we identify "the best" cutoff point? How do we control the performance of the qualitative results in daily routine? More than 20 examples based on real-world data are presented. The book includes several cases of immunoassays and NAT for screening in virology, ABO blood test, HLA typing, and karyotype tests. The statistical quality control tools applied to the examples are generic; they can be used in most of the qualitative tests.



Paulo Pereira was bom on March 10, 1972, in Lisbon, Portugal. He received his Ph.D. from the Catholic University of Portugal (Biotechnology, specialization in Microbiology). Dr. Pereira is a Senior Researcher and the Head of the Research & Development Department of the Portuguese Institute of Blood and Transplantation (IPST). He has been recruited as a Quality and Laboratory Expert for seminars and professional laboratory meetings throughout Europe, South America, and Africa. He has 25+ years of experience in a medical laboratory, having held key

2. Scientific leadership roles: 9+ years as a Medical Technician, 15+ years as a Researcher, and 5+ years as a Consultant of a Metrology Laboratory. He has been work for 20+ years as a Consultant and Auditor of Quality Management systems and Technical Requirements (ISO 9001, ISO/IEC 17025, ISO 15189, and SO 13485). He has 15+ years of experience as a Quality Manager and the National coordinator of Quality Assurance in the IPST. He has 15+ years of experience as a Iniversity Professor. He has authored several peer-review scientific and technical ticles, and several indexed book chapters. He is also a reviewer of several scientific at technical articles and a member of Editorial Boards. Dr. Pereira is a Technical xpert on CLSI Document Development Committee on EP12.



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Why publish a book called "Quality control of qualitative tests for medical laboratories"?

- Address the need for a book dedicated to quality control of qualitative tests
- The is a book written primarily for the laboratorian and aims to substantiate the selection of the best statistical tools considering the intended use of the qualitative tests' results (fitness for purpose)
- The purpose of the book is to answer most of qualitative tests QC questions in a three-pronged vision: the statistical, the clinical and the regulatory vision

 The book seeks to answer questions important to laboratory practice such as:

– What is required, and what is not, in the ISO standards?

– Which are the most significant sources of uncertainty?

– What is the similarity and difference between "Uncertainty Approach," and "Error Approach"?

- Which models do we use to compute both methodologies?

– And which models to determine conditional accuracy, delta values, and seronegative window period?

– Which are the best models to compute the agreement of binary results?

- How do we identify "the best" cutoff point?

– How do we control the performance of the qualitative results in daily routine?

- More than 20 examples based on real-world data are presented
- The book includes several cases of immunoassays and NAT for screening in virology, ABO blood test, HLA typing, and karyotype tests
- The statistical quality control tools applied to the examples are generic; they can be used in most of the qualitative tests
- Approx. 200 pages printed on coated paper (couché) 90 grams; cover printed on 170 gram coated paper with softtouch plastic coating; 2mm hard card cover

Quality Control of Qualitative Tests for Medical Laboratories

by Paulo Pereira, Ph.D.



CD is part of the book and cannot be sold separately

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Why include a CD with spreadsheets?

- For a more natural comprehension of the approaches
- Facilitate the understanding of theory based on practice
- A practical way to demonstrate the case studies included in the book
- The laboratorian can easily replicate the models for his practice
- All the computations can be done using a conventional computer spreadsheet
- Excel[®] (Microsoft[®], Redmond, Washington, USA) is immediately recognized as very intuitive software for laboratorian
- Readers will receive free updates to the spreadsheet package

Chapter 1 – ISO compliance

ISO defines "quality" as the "degree to which a set of inherent ISO defines "quality" as the "degree to which a set of innerent characteristics of an object fulfills requirements" (3.6.2 of [1]). In medical characteristics of an object fulfills requirements" (3.6.2 of [1]). In medical laboratories, a requirement is referred to as a "need or expectation that is stated, generally implied or obligators" (3.6.4 of 11). For instance on 100 1000 laboratories, a requirement is referred to as a "need or expectation that is stated, generally implied or obligatory" (3.6.4 of [1]). For instance, an ISO 15189 performance specification such as the allowable total error (ATE), or any other target or goal, can be classified using adjectives such as "neor" "good" or performance specification such as the allowable total error (ATE), or any other target or goal, can be classified using adjectives such as "poor," "good" or "excellent." Otherwise, "quality control" is defined as the "part of quality management focused on fulfilling quality requirements" (3.3.7 of [1]). It cannot be seen merely as an individual group of specifications as it is dependent on the quality management rocused on mining quarty requirements: Q.5.7 of [1]]. It cannot be seen merely as an individual group of specifications as it is dependent on the quality management system (OMS) dynamics. Note that a lab OMS involves not only the seen merely as an individual group of specifications as it is dependent on the quality management system (QMS) dynamics. Note that a lab QMS involves not only the application of a PDCA (also de abact or), mule, but also support exercises of the production of the p unanagement system (QIVID) dynamics. Note that a tab QMD involves not only the application of a PDCA (plan-do-check-act) cycle, but also support resources / antipated alogier with an arrespondent taboratory antipatent infrastructure industry application of a *FDCA* (plan-uo-eneck-act) cycle, but also support resources / methodologies, such as personnel, laboratory equipment, infrastructure including information technology (T) accommodation any immediate conditions for the methodologies, such as personnel, laboratory equipment, intrastructure including information technology (IT), accommodation, environmental conditions for the operation of processes monitoring and measurement resources communication

information technology (11), accommodation, environmental continuous for the operation of processes, monitoring and measurement resources, communication, documented information and organizational knowledge [2] documented information, and organizational knowledge [2]. The execution of the pre-examination, examination, and post-examination phases is also dependent on the support resources / methodologies. ISO defines

phases is also dependent on the support resources / methodologies. ISO defines "quality policy" as the "intentions and direction of an organization as formally expressed by its top management" (3.5.8 of [1]) realised to quality? (3.5.9 of [1]) "quality policy" as the "intentions and direction of an organization as tormality expressed by its top management" (3.5.8 of [1]) "related to quality" (3.5.9 of [1]). Therefore, a successful quality policy (5.2.1) of (21) is also dependent on the expressed by its top management: (3.5.8 of [1]) -related to quality (3.5.9 of [1]). Therefore, a successful quality policy (5.2.1) of [2]) is also dependent on the determine and effectiveness of the support resources. The policy must also be in Interesting a successful quarky policy (0,2,1) or $\lfloor 2 \rfloor$) is also dependent on the dynamics and effectiveness of the support resources. The policy must also be in accordance with the ISO specification in any med lab accordinated or certified to an dynamics and effectiveness of the support resources. The policy must also be in accordance with the ISO specification in any med lab accreditated or certified to an ISO standard. This Chapter primarily disenses ISO 15180 (31 technical accordance with the ISU specification in any med tao accremined or certified to an ISO standard. This Chapter primarily discusses ISO 15189 [3] technical exciting technical resolutions from a graditative test perspective ISO 0001 is a general OMC ISO standard. This Chapter primarily discusses ISO 15189 [3] technical specifications from a qualitative test perspective. ISO 9001 is a general QMS standard implemented in several laboratories in a technical specifications logic,

e" in a book-related particularly to the

- a medical laboratory was alk, Connecticut, USA, in associated with the total ning [8], a management olves the continuous on the basic PDCA ict or service.
- Chapter 1 ISO compliance introduces mainly ISO 15189 for the accreditation of medical laboratory methods or tests
- For a consistent application of this global standard, the laboratorian must understand its specifications
- We have discussed the use of most of its technical requirements that involve the selection, verification, validation, measurement uncertainty, internal quality control, and external quality assessment / proficiency testing (EQA / PT) of qualitative results
- Moreover, we have crossed ISO 15189 with ISO 9001 requirements for a more natural interpretation of this guideline, which is oriented to a generic implementation of a quality management system
- How do we meet the referred ISO claims? See the following chapters for suggested methodologies

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300d quality control practices manual. For f any standard, a correct interpretation s is common in other ISO standards, ecifies a recommendation, "may" 'vility or a capability. Only "shall"

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Chapter 2 – Significant causes of uncertainty in qualitative tests

The recognition of uncertainty sources is needed for a more sustained quality control policy. "Uncertainty Approach" [1] defines the measurement uncertainty as of the "non-negative parameter characterizing the dispersion of the quality control policy. "Uncertainty Approach" [1] defines the measurement uncertainty as of the "non-negative parameter characterizing the dispersion of the unertity values being attributed to a measurement based on the information readu uncertainty as of the "non-negative parameter characterizing the dispersion of the quantity values being attributed to a measurand, based on the information used" (2.26 of (21)). Therefore when a cuplicative result is classified on an ordinal coale quantity values being attributed to a measurand, based on the information used" (2.26 of [2]). Therefore, when a qualitative result is classified on an ordinal scale according to a cutoff, the uncertainty can be viewed as the dispersion of the quantitative results that can contribute to false binary classifications. Uncertainty can prove the state of the interpreted according to qualitative results as condition esults that can contribute to false binary classifications. Uncertainty can also be interpreted according to qualitative results as condition find a schedick of false results" (3, 5, 3, 1 of [4]). All the components in the schedic of false indirectly or directly to the false binary 3.4 for a deb **Significant** control of 4.4.6 on "condition

Diagnost Chapter 2 – Significant causes of uncertainty in qualitative tests discusses the main sources of error that can cause untrue binary results

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components

- As the test methodology is essential to recognize the most common analytical causes of failure, we have presented a brief overview of qualitative test design
- The impact of the analytical error on the cutoff trueness is discussed, as well as the effect of the analytical error on the accuracy of the classification of binary results
- The importance of the "gray zone" and the associated trinary classification to minimize the impact of analytical error in the results is debated
- The biased results due to biological factors are presented with a focus on the seroconversion window period
- The contribution of other possible sources of bias to the lack of representativeness of patients' samples is also pondered.
- The impact of interferences in bias is discussed
- This debate is important for a better focus on the use of the quality control tools that allow us to see what is and what is not measurable (limitation of the studies)

Chapter 3 – Measurement uncertainty and total analytical error in qualitative tests

3.1 Introduction Currently, measurement uncertainty is probably the metrology issue that more "unanswered" questions in the medical laboratory, contrary to total analytical error (TAE). What is measurement uncertainty? Why do we need to consider it? Is it similar to total analytical error? Should it replace total analytical error? Is it also influenced by bias? To clarify these issues, two models based ifferent metrological perspectives are discussed: measurement uncertainty conforming to "Uncertainty Approach" principles, and TAE following Approach, ifferent (also documented as Traditional Approach or True Value Approach). Approach" (also documented as Traditional Approach, requires the sum of the squared deviations of express measurement uncertainty and the "Error Approach" requires the sum of the squared bias to compute TAE. The Measurement Uncertainty and TAE are induced against target measurement uncertainty (2.34 of [1]) and allowable total approach (2)), respectively. Several dilemmas are still related to the

tinty and total anal	Ytical	
a) ^{Average}	sar error in qualitative tests	

- Chapter 3 Measurement uncertainty and total analytical error in qualitative methods introduces both the Uncertainty Approach" and the "Error Approach"
- The challenge is to introduce the laboratorian to the similarities and differences of the visions, wherein empirical models are considered for both visions
- While not ignoring the usefulness of the modular models to the manufacturer, they are not discussed further here since they are not meant to be used in medical laboratory practice
- The models presented are based on recognized protocols in med lab requiring data from single-laboratory validation, interlaboratory comparisons or EQA /PT
- The importance of the metrological traceability of the results is considered
- Compliance assessment is associated with the empirical estimate of the "gray zone" and the limit of detection (LoD)
- The evaluation of analyte concentrations near the cutoff is presented as a complementary tool to estimate an identical zone

Chapter 4 – Performance of binary classification tests

Performance of binary classification (true / false, positive / negative) test remornance of binary classification (true / taise, positive / negative) test can be determined by several statistical measures such as sensitivity and specificity. can be uncernance by several statistical measures such as sensitivity and specificity. Diagnostic accuracy is one example of a statistical model to compute binary results performance. In this case, the woordition, is the disease. It is defined as whe ability Diagnostic accuracy is one example of a statistical model to compute onnary results performance. In this case, the "condition" is the disease. It is defined as "the ability of a disease to discriminate between diseased and non diseased enhibits performance, in uns case, une condition is une disease. It is defined as "the ability of a diagnostic test to discriminate between diseased and non-diseased subjects or patient two or more clinical etates" [1]. It is probably the most recomized of a diagnostic test to discriminate between diseased and non-diseased subjects or between two or more clinical states" [1]. It is probably the most recognized between two or more clinical states [1]. If is probably the most recognized statistical measurement in medical laboratories to determine the performance of a sublicitive text for the detection of infections. Nevertheless some points require statistical measurement in medical laboratories to generatine use performance of a qualitative test for the detection of infections. Nevertheless, some points require addition for a more robust application. What is the added value of the confidence quantative test for the detection of infections. Nevertheless, some points require diarification for a more robust application. What is the added value of the confidence interval? What can be inferred to the population? What are the limitations of the clarification for a more robust application. What is the added value of the confidence interval? What can be inferred to the population? What are the limitations of the avaluation?

A test result is considered "positive" if it is characteristic of a positive A test result is considered "positive" if it is enaracteristic or a positive condition and "negative" if characteristic of negative condition populations. Although ventilly test results are perfetive when lower than the cutoff and notified condition and "negative" if characteristic of negative condition populations. Although usually test results are negative when lower than the cutoff, and positive Autougn usually test results are negative when lower than the cutoff, and positive when equal or higher, this is not always the case, as for example when using a compatitive method. For example, to dispress hypothymoidiem T, is updating evaluation?

when equal or higher, this is not always the case, as for example when using a competitive method. For example, to diagnose hypothyroidism, T₄ is "positive" (characteristic of national) if inferior to entroff The statistical principles are based on Bayesian probability models. (characteristic of patients) if inferior to cutoff. Typically, the methodology uses a 2x2 contingency table to compute the condition Typicany, the methodology uses a 4X4 contingency table to compute the condition samples, sensitivity and specificity using positive condition and negative condition samples, representively. For an assist understanding, the Chapter mainly refere to the asso of

sensitivity and specificity using positive condition and negative condition samples, respectively. For an easier understanding, the Chapter mainly refers to the case of individuals without the disease (notified condition) and individuals without the disease respectively. For an easier understanding, the Chapter many teres to the case of individuals with the disease (positive condition) and individuals without the disease (positive condition) with the performance interpreted as uniconcette accuracy. The individuals with the disease (positive condition) and individuals without the disease (negative condition) with the performance interpreted as "diagnostic accuracy." The (negative condition) with the performance interpreted as "diagnostic accuracy." The same logic can be applied to any other true condition (also referred to as target production or condition of interact) as determined by the accuracy enterior reserves. te logic can be applied to any other true condition (also referred to as target difiion or condition of interest) as determined by the accuracy criteria. Examples n or interest) as determined by the accuracy criteria. Examples other identifiable condition within an individual, such as a blood groups, a karyotype, human leukocyte lo Pereira

tetrology (VIM) defines "measurement characterizing the dispersion of the nd, based on the information used. r qualitative values, metrologically n a risk-based thinking perspective nsider "the effect of uncertainty" ision stage), such as method at complex challenge, as the tainty just include modeling do not integrate alternative he results of the qualitative "diagnostic uncertainty" s book is quality control n suggested by Pereira sults." This definition ne the "diagnostic a more natural

- Chapter 4 Performance of binary classification tests is based on condition accuracy, probably the most well-known methodology for validating gualitative results
- In this chapter, we introduce the basis of the statistics concepts applied and discuss the importance of the samples to the robustness of the estimates
- We have used 2x2 contingency tables, followed by a discussion about the value of the analysis of the numerical data to distinguish between two or more tests with identical condition sensitivity and specificity
- The concept of "condition uncertainty" is introduced, analogous to the "measurement uncertainty" of quantitative dimensions
- The window period is presented using a binary and trinary

Chapter 5 – Agreement of binary classification tests

	ting all	alitative	
for evalu	Jating 4	such as	

tevery so onen, samples with the known condition for evaluating diseases. As an alternative complex with begins model to detect rare condition Every so often, samples with the known condition 5.1 Introduction usis are not available, especially mose intended to detect rare conditions, such as diseases. As an alternative, samples with known results in a comparator test are suggested (10.2 of (1)). A diseducements is that it is not possible to compute condition useases. As an anemative, samples with known results in a comparator test are suggested (10.2 of [1]). A disadvantage is that it is not possible to compute condition suggested (10.2 of [1]). A disadvantage is that it is not possible to compute condition accuracy rates (see **Chapter 4**). Sometimes the agreement is misunderstood with condition contract which are discussed to contract to this case a bad practice chapter. accuracy rates (see **Chapter 4**). Sometimes the agreement is misunderstood with condition accuracy such as diagnostic accuracy. In this case, a bad practice should be immediately recommend are condition accuracy rates require anidoned back condition accuracy such as diagnostic accuracy. In this case, a bad practice should be immediately recognized, as condition accuracy rates require evidenced-based condition information as diagnostic info. Condition sensitivity and enerificity cannot the infinemately recognized, as containon accuracy rates require evidenced-based condition information as diagnostic info. Condition sensitivity and specificity cannot be determined just by the results of a test that is not a useful standard (see A 3 1) condition information as diagnostic info. Condition sensitivity and specificity cannot be determined just by the results of a test that is not a "gold standard" (see **4.3.1**). Ministernation of the accuracy of results of a new test could therefore barrier We determined just by the results of a test that is not a "gold standard" (see 4.0.1). Misinterpretation of the accuracy of results of a new test could, therefore, happen, and the correct use of the binery new he correspondent if the positive condition and Misinterpretation of the accuracy of results of a new test could, therefore, happen, and the correct use of the binary may be compromised. If the positive condition and perturbe condition samples are not available, one could get a few questions. How do and the correct use of the offining may be compromised. If the positive condition samples are not available, one could ask a few questions. How do we determine the opprement of binary resulted Date the confidence interact add negative condition samples are not available, one could ask a few questions. How do we determine the agreement of binary results? Does the confidence interval add value to the available? Can the agreement be inferred to the acculation? What are we determine the agreement of onlary results? Does the confidence interval and value to the evaluation? Can the agreement be inferred to the population? What are limitations of the study?

The Chapter presents a set of good practices to guarantee reliable and evaluations. These practices are suited to support the robust use of The Chapter presents a set of good practices to guarantee reliable agreement evaluations. These practices are suited to support the robust use of the limitations of the study? agreement evaluations. These practices are surred to support the agreement methods. Real-world data is used to illustrate the models.

vent of binary classification tests

of binary results of two test.

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positive and negative

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7.37)

1.38)

Total

 $a \neq b$

 $c \neq d$

 $Negative \\ (X = 0)$

b, a-error

d

b+d

ive test results

The purpose of the agreement of binary results is to evaluate a test based on the agreement of the results of a candidate and a comparative test. The comparator the agreement of the results of a candidate and a comparative test. The comparator results are assumed as those with the highest probability of being true. Thus, the accuracy of the study depends on the comparative test performance. This test should results are assumed as those with the highest probability of being true. Thus, the accuracy of the study depends on the comparative test performance. This test should not be confused with a "gold standard " Thus, the comparator should above at least

accuracy of the study depends on the comparative test performance. This test should not be confused with a "gold standard," Thus, the comparator should show at least state-of-the-art, newformance, i.e., a demonstrated ten newformance of condition Not be confused with a "goid standard." Thus, the comparator should show at least state-of-the-art performance, i.e., a demonstrated top performance of condition sectors. This information can be collected in a review of the literature for most of state-of-line-art performance, i.e., a demonstrated top performance of condition accuracy. This information can be collected in a review of the literature for most of the second the second detreases proportionally with the number accuracy. This information can be conjected in a review of the interature for most of the assays. The candidate test performance decreases proportionally with the number of discrement results against the comparative assay. Then the selection of the the assays. The candidate test performance decreases proportionally will use number of discrepant results against the comparative assay. Then, the selection of the comparator is activate to the selectivity and consistency of the avaluation. For of discrepant results against the comparative assay. Inen, the selection of the organization is critical to the reliability and consistency of the evaluation. For example, the U.S. Food and Drug Administration (FDA) ranking (V.C.1 of [2])

classifies the quality of a comparative method as follows: type A as "a quantitative reference method (...) with the appropriate cutoff

value for the positive and negative results"; type B as "a qualitative reference method (...)"; 111

 $(-+c)/n)^{\frac{1}{2}}$, and ver be labelled with that term (because the comparative test -ver be labelled with that term (because the comparative test to the tast the false and the confidence interval Again the **4.4.2** to test the false rates and the confidence interval. Again, the samples of the positive agreement is exclusively associated with the samples of positives, Let us assume the cases where 95% of positive agreement results

- Chapter 5 Agreement of binary classification tests is intended to lead the reader to validation where samples with a true condition are unavailable
- Since the consistency of the results is dependent on the comparative test performance, its selection should be applied uniquely if the condition is unknown

Chapter 6 – Computation of the cutoff for "in-house" and modified tests

6.1 Introduction
The clinical decision point is defined as the test decision value (threshold)
The clinical decision point is defined as the test decision value (threshold)
that differentiates positive from negative results, referred to as the "cutoff." As an increase in sensitivity is accompanied by a reduction in specificity and vice versa. The only exception is when the efficiency is 100% (see 44.5 a)). Manufacturers have the role of identifying "the best" discriminator on the ordinal scale suited to the posses of the test, for example, for identifying infectious samples of individuals. A more than the second with a "best" tradeoff. Assuming a screening of the test, for example, the best of the blood Bank, the focus is on a "better"

 Chapter 6 – Computation of the cutoff for "in-house" and modified tests, as the title refers, applies solely to tests prepared in the laboratory requiring cutoff determination

he cutoff for "in-house" and modified tests

- The "realism" of the cutoff does not depend only on the samples but also on the intended use of the results
- Usually, false-positive results are better accepted than falsenegative ones
- The computation of the cutoff by the receiver operating characteristic curve (ROC) is discussed
- Although we have tried to use the most accessible language, it is probably the most complex statistical model presented in this book
- However, its principle is simple: it provides the various condition sensitivities and specificities for all the possible cutoff points
- The laboratorian selects the point that meets the requirements related to the intended use of the results, i.e., according to the clinical application
- An area ranking allows the classification of the detection capability of the test for a certain cutoff

Chapter 7 – Internal quality control and external quality assessment / proficiency testing

Internal Quality Control (IQC) is intended to assure that reported results with claimed exactlications, i.e. results do not have a high risk of being comply with claimed specifications, i.e., results do not have a high risk of being compty with channed specifications, i.e., results up not nave a nign risk or being misclassified. An IQC protocol should be established to ensure that the number of incorrect patient results reported when a measured is out of control is minimized. Insclassified. An IQC protocol should be established to ensure that the number of incorrect patient results reported when a measurand is out of control is minimized. The restoral should cover the entire 24 hours working period of the laboratory. incorrect patient results reported when a measurand is out of control is minim The protocol should cover the entire 24 hours working period of the laboratory. Compared to method validation, IQC methodology is more straightforward to be used in "daily" practice. A quality control (QC) material is required to monitor any to run performance (see 7.4). Event the laboratoriene's point of view, the control to be used in "daily" practice. A quanty control (QC) material is required to monitor run to run performance (see 7.4). From the laboratorians' point of view, the control run to run performance (see 1.4), from the taboratorians point of view, the control procedure should merely alert when the assay has a significant error, giving a real alert when an error is clinically consignificant. Therefore the procedure should merely alert when the assay has a significant error, giving a rear alarm, and not alert when an error is clinically nonsignificant. Therefore, the alarm, and not alert when an error is clinically nonsignificant. Therefore, the operator should be focused only on "true alarms" without wasting time on "false alarms" is the minute of a unified alarms." An example of a unified alarm, is the minute of a unified alarm. operator should be locused only on "rule alarms" without wasting time on "raise alarms." An example of a "false alarm" is the rejection of a run when no errors are alarms. An example or a tase alarm is the rejection of a run when no errors are occurring except for the inherent random method error. On the other hand, an example of a time elemptic the rejection of a run when there is an error occurring in occurring except for the inherent random memod error. On the outer hand, an example of a "true alarm" is the rejection of a run when there is an error occurring in a larm when the rejection of a run when there is an error occurring in a larm when the rejection of a run when the run when example of a -rrue atarm. Is the rejection of a run when there is an error occurring in addition to the stable or inherent random error. In an ideal case, an alarm should and on material langerst error, it at used case, at any in success of a medically important mistake occurs in an analytical run.

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- Chapter 7 Internal quality control and external quality assessment / proficiency testing debate models suitable for qualitative tests
- The internal quality control principles are discussed to aid the selection of the best designs based on a qualitative logic
- Demystification of control rules in qualitative tests statistically and clinically supported
- Novel approaches to compute sigma metrics in qualitative tests
- The DPMO-derived and SE_{crit}-derived sigma metrics express the capability of tests to meet the specifications
- Models are presented for variables using numerical results (ordinal tests), and an application to monitor "pure" qualitative results (nominal tests)
- Both methodologies are intended to <u>control the loss of</u>
 <u>sensitivity</u> in the qualitative tests
- EQA /PT is introduced

Quality Control of Qualitative Tests for Medical Laboratories

Introduction to the spreadsheets

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Excel[®] (Microsoft[®], Redmond, Washington, USA) spreadsheets presents several advantages:

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A. Outliers and Normality Evaluation Verification of outliers Grubbs' Test Box-plot Box Plot n >= 3 180 Data Min = 23.000 Max = 171.0001st Quartile = 116 no. 160 Т Next to min = 104 1 120.000 Next to max = 162 Min = 23 Average = 129.6364 140 142.000 2 ٠ 3 112.000 Average = 129.6364 alpha = 0.05 Median = 142.000 120 4 162.000 s = 41.68758n = 11Max = 171 - Median 100 5 155.000 G = 2.557989 Sig value = 0.004545 3rd Quartile = 158.5 Averag 80 б 148.000 df = 960 t-crit = 3.309517 7 23.000 40 8 171.000 G-Crit = 2.233908 9 104.000 20 10 127.000 Suspected outliers: Yes 0 11 162.000 D'Agostino-Pearson n >= 20 Omnibus Test Skewness test Kurtosis test Stat = 0.904255863 n = 24n = 24no Data alpha = 0.05alpha = 0.05p -value = 0.64 1 34.000 2 56.000 Skewness = 0.195701 | Kurtosis = -0.78551 Result: Accept Normality s.e. = 0.917777 3 39.000 s.e.= 0.472261 4 Test stat = 0.414391 | Test stat = -0.85588 71.000 5 p-value = 0.196031 84.000 p-value = 0.339294 б 92.000 Lower = -0.72991 Lower = -2.584327 44.000 Upper = 1.121315 Upper = 1.0133 Verification of normal distribution Data entry made easy using cells marked in yellow

Single-laboratory validation approach using short-term data

Test:	anti-HCV	Units:	s/co		
Technician:	PPereira	PPereira	PPereira	PPereira	PPereira
Date:	March 24, 2019	March 25, 2019	March 26, 2019	March 27, 2019	March 28, 2019
	Run 1	Run 2	Run 3	Run 4	Run 5
Rep 1	1.020	1.080	1.000	1.010	1.030
Rep 2	1.100	0.950	1.030	0.970	1.020
Rep 3	0.910	0.940	0.970	1.030	0.900
Rep 4	0.850	0.990	0.950	1.070	1.000
Rep 5	0.940	1.000	0.940	0.950	1.040
n =	n = 5		5	5	5
df =	4	4	4	4	4
df =	20				
Sum =	4.82	4.96	4.89	5.03	4.99
Mean =	0.964	0.992	0.978	1.006	0.998
Variance =	0.00953	0.00307	0.00137	0.00228	0.00322
SSW =	0.07788				
Source of variation	SS	DF	MS	n_0	V_B
Between-run =	0.005576	4	0.001394	5	0
Within-run = 0.07788		20	0.003894		
Total =	0.083456				

 $s_r = 0.062401923$ $s_I = 0$

 $s_{\rm Rw} = 0.062401923$

Test: anti-HCV Units: S/CO

1651.	anu-me v	OIIIIS.	5/00							
Mean	Cert.value	bias	S bias	п	$U_{\rm c_ref}$	k	u _{c_ref}	u _{bias}		
0.992	0.980	1.22%	2.1%	5	0	1.96	0.0%	1.5%		
Run no.	Technician	Date	Replicate 1	Replicate 2	Replicate 3	Replicate 4	Replicate 5	Mean	bias	Relative bias
1	PP	March 30, 2018	0.890	0.920	0.970	0.980	1.030	0.958	-0.022	-2.2%
2	PP	March 31, 2018	1.010	1.080	0.920	0.930	1.090	1.006	0.026	2.7%
3	PP	April 1, 2018	1.060	0.940	1.050	1.020	0.980	1.010	0.030	3.1%
4	PP	April 2, 2018	1.100	0.920	0.950	0.960	1.050	0.996	0.016	1.6%
5	PP	April 3, 2018	1.060	1.060	1.040	0.880	0.910	0.990	0.010	1.0%
							Test: anti-HC	V Units:	s/co	

S Row U bias U

k

2.00

Helen alor

U

13.0%

6.3% 1.5% 0.5%

Single-laboratory validation approach using long-term data

	1 HOLE		8/80						1651	anu-ric v	OIIIIS.	000		
l est:	anti-HCV	Units:	5/00						S Town	14 minu	u	k	U	
			Technician:	PPereira		Technician:	PPereira		- KW	1 50/	0.04	0.00	10.44	
			Date:	March 24, 2019		Date:	March 24, 2019		9.0%	1.5%	9.27	2.00	18.3%	
				Run 1			Run 2		Run 1		Run 2			
Run no.	Techn.	Date	Result 1	Result 2	Mean Run 1	Result 1	Result 2	Mean Run 2	Daily Mean (F	tep 1 - Rep 2)^2	(Rep 1 - Rep 2)^2(Mean Run 1	- Mean Run 2)^	2
1	PP	March 4, 2018	1.090	0.990	1.040	1.070	1.010	1.040	1.040	0.01	0.0036		0	
2	PP	March 5, 2018	0.980	0.890	0.935	1.010	1.040	1.025	0.980	0.0081	0.0009	1	0.0081	
3	PP	March 6, 2018	1.060	0.890	0.975	1.040	0.880	0.960	0.968	0.0289	0.0256	0.	000225	
4	PP	March 7, 2018	0.860	1.070	0.965	1.010	1.080	1.045	1.005	0.0441	0.0049		1.0064	
5	PP	March 8, 2018	0.880	1.000	0.940	0.950	1.040	0.995	0.968	0.0144	0.0081	0.	003025	
6	PP	March 9, 2018	0.960	0.890	0.925	0.890	0.880	0.885	0.905	0.0049	0.0001	1	0.0016	
7	PP	March 10, 2018	1.100	0.980	1.040	1.060	0.960	1.010	1.025	0.0144	0.01		0009	
8	PP	March 11, 2018	0.960	0.890	0.925	0.880	1.030	0.955	0.940	0.0049	0.0225	- 1	1.0009	
9	PP	March 12, 2018	0.900	0.960	0.930	0.850	1.100	0.975	0.953	0.0036	0.0625	0.	002025	
10	PP	March 13, 2018	0.940	0.850	0.895	0.900	1.040	0.970	0.933	0.0081	0.0196	0.	005625	
11	PP	March 14, 2018	1.090	0.960	1.025	1.000	1.060	1.030	1.028	0.0169	0.0036	2	5E-05	
12	PP	March 15, 2018	0.930	0.890	0.910	0.950	1.090	1.020	0.965	0.0016	0.0196		0.0121	
13	PP	March 16, 2018	1.020	0.890	0.955	0.860	0.990	0.925	0.940	0.0169	0.0169	1	1.0009	
14	PP	March 17, 2018	1.040	0.910	0.975	0.930	1.050	0.990	0.983	0.0169	0.0144	0.	000225	
15	PP	March 18, 2018	1.040	0.900	0.970	1.080	1.010	1.045	1.008	0.0196	0.0049	0.	005625	
16	PP	March 19, 2018	1.090	0.920	1.005	1.040	0.890	0.965	0.985	0.0289	0.0225		1.0016	
17	PP	March 20, 2018	1.000	0.990	0.995	1.080	1.090	1.085	1.040	0.0001	0.0001		0.0081	
18	PP	March 21, 2018	0.940	1.080	1.010	1.080	1.040	1.060	1.035	0.0196	0.0016	- 1	0.0025	
19	PP	March 22, 2018	0.940	1.040	0.990	1.070	1.100	1.085	1.038	0.01	0.0009	0.	009025	
20	PP	March 23, 2018	0.870	0.900	0.885	1.040	0.850	0,945	0.915	0.0009	0.0361		1.0036	
								/	0.983	0.2728	0.2784	1	1.0725	
									Mean	Σ	Σ		Σ	
		<i>n</i> =	20			Repeatability $(s_r) = 0.083006024$								
		R =	19.65		MR =	0.003625	Between day			n day SD (s dd)= 0.031188097 3.2%				
		A =	0.042573466	MD = 0.007515789			Between run SD $(s_{\pi})=0$				0.0%			
		В =	0.043346827		T =	74			$s_{Rw} = 0$	088671852	9.0%			

Detailed presentation of statistical calculations for a more natural understanding of models



External quality assessment / proficiency testing

	Test	anti-HCV	Units:	s/co				
	Bias average	S R	No.of labs average	RMS _{erios}	U _{c ref}	U Mar	1	
	-2.4%	12.2%	9	6.8%	4.0%	7.9%		
	Exercise	Ref result	Lab result	bias	Bias^2	S R_group	No. of labs	
	1	2.2	2.1	-4.5%	0.207%	12.1%	7	
	2	2.4	2.2	-8.3%	0.694%	13.1%	11	
	3	2.6	2.4	-7.7%	0.592%	11.4%	9	
	4	1.9	2.1	10.5%	1.108%	12.6%	12	
	5	2.2	2.2	0.0%	0.000%	11.8%	8	
	6	2.3	2.2	-4.3%	0.189%	12.4%	9	
	7				Test: anti-1	HCV Units: StCC)	-
					S _{RW} U	bias U	k U	
-					9.0% 7.9	9% 12.0% 2	<mark>.00 24.0%</mark>	
Using EQA / PT o	lata for	[.] bias uncer	tainty esti	mate	1			

Combination with within-laboratory reproducibility standard deviation

Computation of coverage factors derived from effective degrees of freedom



* df = n -1 * Welch-Satterthwaite formula

Limit of detection (LoD) in molecular biology tests (probit regression model)



Probit regression is used to model dichotomous or binary outcome variables. The spreadsheet requires 6 dilutions of a positive sample.

Conformity assessment close to the LoD for a binary reporting qualitative examination based

on "Uncertainty Approach" principles

	Analyte:	HCV RNA				Unit	s:	IU/mI								
	Notes:															
				;	Serotec d	ata base										
		[Replicates											
no.	Sample ID	Date	Rep 1	R	ep 2	Rep	3	Rep 4	ł 🗌	Rep 5	Concentratio	on				
1	DU5748	June 26, 2017	1.5E+08	1.5	E+08	1.5E+	+08	1.5E+0)8	1.5E+08	1.5E+08					
2	OR3249	March 21, 2016	8.0E+07	8.1	E+07	8.0E4	+07	7.8E+0)7	8.1E+07	8.0E+07					
3	MK284	July 2, 2017	1.5E+08	1.6	E+08	1.5E4	+08	1.5E+0)8	1.5E+08	1.5E+08				owert mean concern	ration
4	SJ1411	May 1, 2018	5.4E+07	5.2	E+07	5.7E4	+07	5.7E+0)7	5.3E+07	5.4E+07			Court ID	Lowest mean concen	Concentration
5	YG4110	May 28, 2016	7.0E+07	7.1	E+07	7.1E4	+07	7.1E+0)7	6.9E+07	7.0E+07			Sample ID	Date	Concentration
б	LV1347	December 15, 2017	7.8E+07	7.7	E+07	7.8E4	+07	7.6E+0)7	7.8E+07	7.7E+07		1 st lowest:	GZ3820	July 28, 201	1.8E+02
- 7	EC4883	July 5, 2017	3.1E+07	3.2	E+07	3.2E4	+07	3.2E+0)7	3.2E+07	3.2E+07		2nd lowest:	TX1179	November 17, 201	7 9.5E+52
8	VV4369	November 12, 2018	9.0E+07	9.0	E+07	9.1E+	+07	8.9E+C)7	9.5E+07	9.1E+07		3rd lowest:	GL1723	May 29, 2014	1.0E+03
9	BC9192	January 4, 2017	1.5E+08	1.5	E+08	1.5E4	+08	1.6E+C)8	1.5E+08	1.5E+08		4th lowest:	JM8649	September 10, 201	5 3.6E+05
10	BQ2020	January 7, 2014	2.0E+06	2.0	E+06	2.1E4	+06	2.0E+0)6	2.0E+06	2.0E+06		5th lowest:	PM9734	September 19, 201	3 4.1E+05
94	UX4247	November 4, 201	6 7.4E+	07	7.4E	+07	7.5	E+07	7.:	5E+07	7.3E+07	7	7.4E+07			
95	HY6662	January 19, 2016	5.8E+	07	5.6E	+07	5.8	E+07	5.8	8E+07	5.5E+07	5	5.7E+07			
96	VJ9751	January 5, 2018	4.5E+	07	4.6E	+07	4.6	E+07	4.:	5E+07	4.6E+07	4	4.6E+07			
97	GZ3826	July 28, 2017	8.0E+	01	3.0E	+02	б.8	E+01	3.4	4E+02	1.1E+02	1	1.8E+02			
98	BJ715	May 2, 2019	6.1E+	07	6.0E	+07	6.0	E+07	5.9	9E+07	6.2E+07	Ć	6.1E+07			
99	ZG5141	November 9, 201	6 1.3E+	07	1.3E	+07	1.3	E+07	1.1	3E+07	1.3E+07	1	1.3E+07			
100	LJ295	April 18, 2015	5.5E+	05	5.5E	+05	5.5	E+05	5.6	6E+05	5.6E+05	5	5.5E+05			

Test:	HCV RNA	Units:	IU/mL		
Technician:	PPereira	PPereira	PPereira	PPereira	PPereira
Date:	July 8, 2019	July 9, 2019 July 10, 201		July 11, 2019	July 12, 2019
	Run 1		Run 3	Run 4	Run 5
Rep 1	173.000	311.000	148.000	109.000	232.000
Rep 2	141.000	211.000	160.000	191.000	333.000
Rep 3	117.000	133.000	335.000	282.000	103.000
Rep 4	206.000	226.000	314.000	190.000	107.000
Rep 5	131.000	127.000	297.000	91.000	247.000
n =	5	5	5	5	5
df =	4	4	4	4	4
df =	20				
Sum =	768	1008	1254	863	1022
Mean =	153.6	201.6	250.8	172.6	204.4
Variance =	1282.8	5730.8	8007.7	5828.3	9720.8
SSW =	122281.6				
Source of variation	SS	DF	MS	n_0	V_B
Between-run =	27242.4	4	6810.6	5	139.304
Within-run =	122281.6	20	6114.08		
			C C		C

 Total
 149524
 ℓ
 $s_{\rm r}$ 78.19258277

 $s_{\rm I}$ 11.80271155

 $s_{\rm Rw}$ 79.0783409

Test: HCV RNA

The lowest value of 95% CI of the lowest concentration is 28 IU/mL. The value is higher than the lower limit of the linear range (8 IU/mL), so sample results up to 179 IU/mL are in the linear range with 95% confidence.

Mean	Cert.value	bias	S _{bias}	п	$U_{\rm c_ref}$	k	u _{c_ref}	u _{bias}					
196.600	179.000	9.83%	18.8%	5	0	2	0.0%	12.9%					
Run no.	Technician	Date	Replicate 1	Replicate 2	Replicate 3	Replicate 4	Replicate 5	Mean	bias	Relative bi	as		
1	PPereira	July 8, 2019	173.000	141.000	117.000	206.000	131.000	153.600	-25.400	-14.2%			
2	PPereira	July 9, 2019	311.000	211.000	133.000	226.000	127.000	201.600	22.600	12.6%			
3	PPereira	July 10, 2019	148.000	160.000	335.000	314.000	297.000	250.800	71.800	40.1%		1	
4	PPereira	July 11, 2019	109.000	191.000	282.000	190.000	91.000	172.600	-6.400	-3.6%		1	
5	PPereira	July 12, 2019	232.000	333.000	103.000	107.000	247.000	204.400	25.400	14.2%			
								Test	HCV RNA	Units, IU	J/mL	$W \longrightarrow$	
												V	
								S RW	u _{bias}	u	k	U	
								40.2%	12.9%	42.2%	2.00	84.5%	

C. Total Analytical Error

The calculation of the standard deviation and the bias is the same as for the measurement uncertainty. What differs is the mathematical model for combining the total analytical error.

Single-laboratory validation approach using short-term data



Single-laboratory validation approach using long-term data



Interlaboratory comparisons



External quality assessment / proficiency testing



D. C_5 - C_{95} Interval of the Cutoff Value

	Test:	Immunoassay	Units:	s/co			
	Technician:	PPereira					
	Date:	March 24, 2018					
	Cutoff:	1	Range:	20.0%			
	C	; ₅₀ +%	C:	50	C ₅₀ -%		
no.	Results	Binary	Results	Binary	Results	Binary	
1	1.06	Positive	0.98	Negative	0.88	Negative	
2	1 26	Positive	0.99	Negative	0.83	Negative	
3	n of 40	is required for	0.95	Negative	0.91	Negative	
4	1.25		0.97	Negative	0.86	Negative	
5	1.11	Positive	0.98	Negative	0.79	Negative	
б	1.15	Positive	0.97	Negative	0.88	Negative	
7	1.21	Positive	0.88	Negative	0.86	Negative	
8	1.13	Positive	1.02	Positive	0.87	Negative	
9	1.21	Positive	0.98	Negative	0.87	Negative	
10	1.17	Positive	1.02	Positive	0.86	Negative	
11	1.19	Positive	0.97	Negative	0.86	Negative	
12	1.15	Positive	1.06	Positive	0.91	Negative	
13	1.14	Positive	0.97	Negative	0.80	Negative	
14	1.10	Positive	1.04	Positive	0.90	Negative	
15	1.23	Positive	0.95	Negative	0.79	Negative	
16	1.25	Positive	1.04	Positive	0.89	Negative	
17	1.31	Positive	0.93	Negative	0.87	Negative	
18	1.08	Positive	0.93	Negative	0.86	Negative	
19	1.14	Positive	0.99	Negative	0.86	Negative	
20	1.20	Positive	0.95	Negative	0.83	Negative	



Graphical illustration of the bias at the three levels

	Pe	rcentage of 1	binary resu		C ₅₀ +%	C ₅₀	C ₅₀ -%					
C ₅₀	+%	C50			C ₅₀ C ₅₀ -% n				п	40	40	40
Positive	Negative	Positive	Negative	Positive	Negative	Average	1.175	0.979	0.858			
100.0%	0.0%	37.5%	62.5%	0.0%	100.0%	SD	0.062	0.049	0.040			
						1.96*SD	0.121	0.096	0.078			
						CV	5.3%	5.0%	4.6%			

Compliance assessment:

Was the prepared C50 incorrect?

Correct

Does the concentration range bound (contain) the C5-C95 interval for the candidate method?

Compliance assessment

E. Condition Accuracy

Evaluation of the condition accuracy of a single test



E. Condition Accuracy

Comparison of the condition accuracy of two tests



A5= 0.005567458 B5= 0.000123397 A6= 0.007487358 B6= 0.000371564 HL= -0.05420724 HL= -0.001108408

LL= 0.029275985

LL= 0.106937685

specificity

F. Condition Accuracy by Delta-Value



G. Seroconversion Window Period

	Test:	anti-HCV	Units:	s/co	gray-zo	one cutoff DL	
	Technician:	PPereira			30.00%	% 1.00 0.70	
	Date:	March 12, 2019					
		Sample collection	No. of days			Window period	
no.	Sample ID	dates	since 1st collect	Results	Trinary result	(No. of days)	
1	PHV901-01	9/23/1993	0	0.32	Negative	0	
2	PHV901-02	11/27/1993	65	0.47	Negative	65	
3	PHV901-03	12/29/1993	97	0.56	Negative	97	
4	PHV901-04	12/31/1993	99	0.68	Negative	99	
5	PHV901-05	1/5/1994	104	0.90	Indeterminate	104	
б	PHV901-06	1/7/1994	106	1.31	Positive		
7	PHV901-07	2/1/1994	131	1.60	Positive		
8	PHV901-08	2/9/1994	139	1.90	Positive		N
9	PHV901-09	3/1/1994	159	2.00	Positive		
10	PHV901-10	3/8/1994	166	2.90	Positive		
11	PHV901-11	4/14/1994	203	3.00	Positive		
12							Number of days after day-zero
13							
14							
15							
16							
17							
18							
19							
20							



H. Agreement of Binary Results



Area under the curve

Youden index

I. Agreement of Binary Results /

			V					-K											
Test: anti-HCV					A		_	_						-					
Т	Technician: PPereira																		
Date: September 26, 2019				AUC =	1.000	L	$\Gamma = 0$	0.999	HL	/=)1.000		You	len Index	= 1.000					
	Som	mlec	Reg	ulte						/		0.50	1 TH		950	4 CL			
no	D,	De	D	Do	<i>n</i>	<i>p.</i>		N	NFP	N	se	LL	HL	SU	- 14	HL	1-sn	TPR	FPR
4	-1 sa4	sah4	1620	20 90	0.003	<u> </u>	45	0 1	44	90	100.0%	92.1%	100.0%	2.2%	0.4%	11.6%	97.8%	100.0%	97.8%
5	sa5	sab5	2304	108	0.004	10	45	0 1	. 44	90	100.0%	92.1%	100.0%	2.2%	0.4%	11.6%	97.8%	100.0%	97.8%
6	saó	sabó	1269	16	0.005	10	45	0 1	44	90	100.0%	92.1%	100.0%	2.2%	0.4%	11.6%	97.8%	100.0%	97.8%
7	sa7	sab7	1317	36	0.006	11	45	0 1	l 44	90	100.0%	92.1%	100.0%	2.2%	0.4%	11.6%	97.8%	100.0%	97.8%
8	sa8	sab8	1372	29	0.007	11	45	0 1	l 44	90	100.0%	92.1%	100.0%	2.2%	0.4%	11.6%	97.8%	100.0%	97.8%
9	sa9	sab9	2145	66	0.008	11	45	0 1	l 44	90	100.0%	92.1%	100.0%	2.2%	0.4%	11.6%	97.8%	100.0%	97.8%
10	sa10	sab10	2309	11	0.009	11	45	0 1	l 44	90	100.0%	92.1%	100.0%	2.2%	0.4%	11.6%	97.8%	100.0%	97.8%
11	sall	sab11	1175	37	0.010	11	45	0 1	l 44	90	100.0%	92.1%	100.0%	2.2%	0.4%	11.6%	97.8%	100.0%	97.8%
12	sa12	sab12	1044	32	0.011	11	45	0 1	l 44	90	100.0%	92.1%	100.0%	2.2%	0.4%	11.6%	97.8%	100.0%	97.8%
13	sa13	sab13	2126	138	0.012	11	45	0 2	2 43	90	100.0%	92.1%	100.0%	4.4%	1.2%	14.8%	95.6%	100.0%	95.6%
14	sal4	sab14	1918	45	0.013	12	45	0 2	2 43	90	100.0%	92.1%	100.0%	4.4%	1.2%	14.8%	95.6%	100.0%	95.6%
15	saló	sabl5	1747	70	0.014	12	45	0 2	2 43	90	100.0%	92.1%	100.0%	4.4%	1.2%	14.8%	95.6%	100.0%	95.6%
10	salo	sab10	1593	0/	0.015	13	45	0 2	2 43	90	100.0%	92.1%	100.0%	4.4%	1.2%	14.8%	95.6%	100.0%	95.6%
1/	sal/	sab1/	1103	44	0.010	13	45	0 2	2 43	90	100.0%	92.1%	100.0%	4.4%	1.2%	14.8%	90.0%	100.0%	95.0%
10	salo col0	sabio cohi0	2147	10	0.017	14	45	0 2	2 43 2 43	90 00	100.0%	92.170	100.0%	4.470	1.270	14.070	95.070	100.0%	95.070
20	sa12 ca20	sa019 cah20	1685	68	0.010	14	45	0 2	2 43	90 90	100.078	92.176	100.076	4.4%	1.270	14.070	95.6%	100.0%	95.6%
20	3420	54020	1005	00	0.017	11	12	0 2		20	100.070	72.170	100.070	4.470	1.270	14.070	22.070	100.070	75.070
494					0.493	145	45	8 4	4 1	90	100.0%	92.1%	100.0%	97.8%	88.4%	99.6%	2.2%	100.0%	2.2%
495			- (0.494	145	45	0 4	4 1	90	100.0%	92.1%	100.0%	97.8%	88.4%	99.6%	2.2%	100.0%	2.2%
496					0.495	194	45	0 4	0	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
497					0.496	274	45	n 4	5 0	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
498					0.497	354	-t->	04	5 0	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
499					0.498	434	45	0 4	5 0	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
500					0.499	514	45	0 4	5 0	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
501					0.500	595	15	0 4	5 0	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
502					0.501	675	45	0 4	5 0	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
503					0.502	755	45	0 4	5 0	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
504					0.503	835	45	04	5 0	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
505					0.504	915	45	1 4	5 U	90	100.0%	92.1%	100.0%	100.0%	92.1%	100.0%	0.0%	100.0%	0.0%
507					0.505	995	42	1 4	5 U 5 O	91	97.070	00.770	99.0%	100.0%	92.1%	100.0%	0.0%	97.070	0.0%
507					0.500	1040	44	1 4	0 0	90	91.070	00.470	99.070	100.076	92.170	100.0%	0.076	91.070	0.0%
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	1	AU	C				0.3	80				1		-					

Graphic illustration of efficiency and Youden index for hypothetical cutoff points

-Efficiency -Y ouden Index

Criterion value

1500

2500

2000

1000

0.70

0.60

0.50

0.40

0.30

0.20

0.10

0.00

0

500

× 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

100%-Specificity

•Test A

ROC

J. IQC / EQA: Sigma metrics Based on DPMO

DPMO-derived Sigma Metrics: Sigma based on the number of defects per million

opportunities

Teat	anti HCM	r			Logand	(aiama ana	laimar 1.5):	54	[2 A[
Test.			L		Legend	(siginappmo and	1 SHINGDPMO-1.5).	<u>∠</u> 4	[3, 4]		
Note	es: Dete	ects = .	numan sam	iples reject due re	jected analytical:	runs	Opportunities =	numan samples	tested	Defect opport. =	three lab processes
				Date				Defect opport.			
no.	Technic	cian	From	To	no. of days	Defects	Opportunities	per unit			
1	PPere:	1ra	5/12/2018	5/12/2019	200	225	81450	3			A
2	PPere:	tra	//14/2018	6/12/2019	200	30	12070	<u>ن</u>	0		
2	DDoro	ira iro	5/12/2018	5/12/2019	265	10	92400	2	Compi	iance assess	sment
4	DDere	iro.	5/12/2010	5/12/2019	365	225	81450	2			
6	PPere	ira	5/12/2018	5/12/2019	365	225	92458	3			
7	PPere	ira	5/12/2018	5/12/2019	365	190	87212	3			
8	PPere	ira	5/12/2018	5/12/2019	365	980	22568	3	Possil	nlity of cal	culation in
9	PPere	ira	5/12/2018	5/12/2019	365	4470	21679	3			c ·
				-	••		!		varioi	is scenarios	s, being able to
/									C .		
D	PMO	sign	na _{DPMO}	\rightarrow	Per	formance			be rep	resentative	e of the entire
92	0.8104		4.62	Satisfactory proc	ess - meets speci	ification limits			cc.		
78	39.266		4.66	Satisfactory proc	ess - meets speci	ification limits			labora	itory proces	ss and not on-
38	0.0493		5.47	Satisfactory proc	ess - meets speci	ification limits			c c.	C C C	C
3.	.1646		0.02	Satisfactory proc	ess - meets speci	fication limits			ly of t	he analytic	cal process
92	U.8104 1.0490	Λ	4.0Z	Satisfactory proc	ess - meets speci	fication limits				-	-
- 12	1.0482	71	4.09 4.60	Satisfactory proc	ess - meets speci	fication limits					
144	0.1770 74 7726		4.02 2.60	Canable process	oss - meets speci but marginally - r	modess will not	tolerate a cignific	ant chift	Long-t	erm sigma i	metrics
687	30 1075		2.99	The process is ou	t of specificaiton	or about to har	men	San Sinn			
					1				("real s	ıqma")	
Ju	Short-term sigma metrics 3.12 Capable process, but marginally - process will not tolerate a significant shift 3.16 Capable process, but marginally - process will not tolerate a significant shift 3.97 Capable process, but marginally - process will not tolerate a significant shift 3.12 Capable process, but marginally - process will not tolerate a significant shift 3.12 Capable process, but marginally - process will not tolerate a significant shift 3.12 Capable process, but marginally - process will not tolerate a significant shift 3.19 Capable process, but marginally - process will not tolerate a significant shift 3.19 Capable process, but marginally - process will not tolerate a significant shift 3.19 Capable process, but marginally - process will not tolerate a significant shift 3.19 Capable process, but marginally - process will not tolerate a significant shift 3.19 Capable process, but marginally - process will not tolerate a significant shift 3.19 Capable process, but marginally - process will not tolerate a significant shift 3.19 Capable process, but marginally - process will not tolerate a significant shift 3.19 The process is out of specification or about to happen 1.49 The process is out of specification or about to happen										
7.0)]				sigma	DPMO					
6.0 5.0 g 4.0) -) -) -	•		`	•	High	sigma	4.4	<	Grap	hical
^{- ຄຼິ} 3.0 2.0 1.0	and a sigma illustration of sigma metrics sigma								ration of 1 metrics		
0.0	1	2 <3	3 4 sigma	5 6 7 [3-sigma, 4	8 9 10 I-sigma[11 12 ≻=4-sigma	13 14 15 ————————————————————————————————————	16 17	18 19 21 Period no ma-1.5	0 o.	

K. IQC / EQA: Sigma Metrics Based on Systematic Error

SE-derived Sigma Metrics: Sigma based on the critical systematic error

Allowable loss of sensitivity

								Sample conce	entration limits	
Test: anti-HCV				Units:	s/co		Min. conc. = 1.50		Max. conc. = 3.00	
									A	LS
no.	Technician	Date	Sample	S _{RW}	Average	cutoff	"gray zone"	Decision Limit	Absolute	Percentage
1	PPereira	5/12/2015	sample1	0.05	2.30	1.00	10.0%	0.90	1.40	140.0%
2	PPereira	5/13/2015	sample2	0.05	2.10	1.00	10.0%	0.90	1.20	120.0%
3	PPereira	5/14/2015	sample3	0.05	2.50	1.00	10.0%	0.90	1.60	160.0%
4	PPereira	5/15/2015	sample4	0.05	1.70	1.00	10.0%	0.90	0.80	80.0%
5	PPereira	5/16/2015	sample5	0.05	2.60	1.00	10.0%	0.90	1.70	170.0%
б	PPereira	5/17/2015	sample6	0.05	2.30	1.00	10.0%	0.90	1.40	140.0%
7	PPereira	5/18/2015	sample7	0.05	2.60	1.00	10.0%	0.90	1.70	170.0%
8	PPereira	5/12/2015	sample8	0.05	1.10	1.00	10.0%	0.90	0.20	20.0%
9	PPereira	5/13/2015	sample9	0.05	1.70	1.00	10.0%	0.90	0.80	80.0%
10	PPereira	5/14/2015	sample10	0.05	2.80	1.00	10.0%	0.90	1.90	190.0%
11	PPereira	5/15/2015	sample11	0.05	1.60	1.00	10.0%	0.90	0.70	70.0%
12	PPereira	5/16/2015	sample12	0.05	2.85	1.00	10.0%	0.90	1.95	195.0%
13	PPereira	5/17/2015	sample13	0.05	2.90	1.00	10.0%	0.90	2.00	200.0%
14	PPereira	5/18/2015	sample14	0.05	1.70	1.00	10.0%	0.90	0.80	80.0%
15	PPereira	5/19/2015	sample15	0.05	1.50	1.00	10.0%	0.90	0.60	60.0%
16	PPereira	5/20/2015	sample16	0.05	2.10	1.00	10.0%	0.90	1.20	120.0%
17	PPereira	5/21/2015	sample17	0.05	1.50	1.00	10.0%	0.90	0.60	60.0%
18	PPereira	5/22/2015	sample18	0.05	2.00	1.00	10.0%	0.90	1.10	110.0%
19	PPereira	5/23/2015	sample19	0.05	2.70	1.00	10.0%	0.90	1.80	180.0%
20	PPereira	5/24/2015	sample20	0.05	2.40	1.00	10.0%	0.90	1.50	150.0%



L. IQC / EQA: Internal Quality Control (Numerical Data)

Qualitative results classified in an ordinal scale

\sim				-						~	~	
Accepted results and												
Test:	Immunoassay	ÿ		Units:	s/co				-			
Stats:	Mov	ing average =	2.42	Mean of $s =$	0.15	CV=	6.0%	n =	292	Startup of	30	
		1					K					
no.	Date	Time	Technician	Reag. kit batch	Raw data	Calc.value	z -value	Material	Lot batch	Mean	5	
1	5/12/2015	2:52:24 PM	PPereira	12345ABC67	2.44	2.44	0.00	M1	M1234	2.44	0.00	
2	5/13/2015	3:52:24 PM	PPereira	12345ABC67	2.47	2.47	0.00	M1	M1234	2.47	0.00	
3	5/14/2015	4:52:24 PM	PPereira	12345ABC67	2.20	2.20	-12.02	M1	M1234	2.20	0.15	
4	5/15/2015	5:52:24 PM	PPereira	12345ABC67	2.64	2.61	1.04	M1	M1234	2.64	0.18	
5	5/16/2015	6:52:24 PM	PPereira	12345ABC67	2.50	2.50	0.34	M1	M1234	2.50	0.16	
б	5/17/2015	7:52:24 PM	PPereira	12345ABC67	2.44	2.44	-0.06	M1	M1234	2.44	0.14	
7	5/18/2015	8:52:24 PM	PPereira	12345ABC67	2.35	2.35	-0.69	M1	M1234	2.35	0.14	
8	5/19/2015	9:52:24 PM	PPereira	12345ABC67	3.71			M1	M1234			
9	5/20/2015	10:52:24 PM	PPereira	12345ABC67	2.35	2.35	-0.62	M1	M1234	2.35	0.13	
10	5/21/2015	11:52:24 PM	PPereira	12345ABC67	2.44	2.44	0.13	M1	M1234	2.44	0.12	
11	5/22/2015	12:52:24 AM	PPereira	12345ABC67	2.61	2.61	1.53	M1	M1234	2.44	0.13	
12	5/23/2015	1:52:24 AM	PPereira	12345ABC67	2.41	2.41	-0.27	M1	M1234	2.44	0.12	
13	5/24/2015	2:52:24 AM	PPereira	12345ABC67	2.47	2.47	0.24	M1	M1234	2.44	0.12	
14	5/25/2015	3:52:24 AM	PPereira	12345ABC67	2.25	2.25	-1.66	M1	M1234	2.43	0.12	
15	5/26/2015	4:52:24 AM	PPereira	12345ABC67	2.26	2.26	-1.36	M1	M1234	2.42	0.13	
16	5/27/2015	5:52:24 AM	PPereira	12345ABC67	2.35	2.35	-0.52	M1	M1234	2.41	0.12	
17	5/28/2015	6:52:24 AM	PPereira	12345ABC67	2.41	2.41	-0.02	M1	M1234	2.41	0.12	
18	5/29/2015	7:52:24 AM	PPereira	12345ABC67	2.44	2.44	0.24	M1	M1234	2.41	0.12	
19	5/30/2015	8:52:24 AM	PPereira	12345ABC67	2.40	2.40	-0.12	M1	M1234	2.41	0.11	
20	5/31/2015	9:52:24 AM	PPereira	12345ABC67	2.33	2.33	-0.74	M1	M1234	2.41	0.11	
21	6/1/2015	10:52:24 AM	PPereira	12345ABC67	2.56	2.56	1.37	M1	M1234	2.42	0.11	
22	6/2/2015	11:52:24 AM	PPereira	12345ABC67	2.44	2.44	0.21	M1	M1234	2.42	0.11	
23	6/3/2015	12:52:24 PM	PPereira	12345ABC67	2.31	2.31	-0.97	M1	M1234	2.41	0.11	
24	6/4/2015	1:52:24 PM	PPereira	12345ABC67	2.53	2.53	1.07	M1	M1234	2.42	0.11	
25	6/5/2015	2:52:24 PM	PPereira	12345ABC67	2.58	2.58	1.47	M1	M1234	2.42	0.11	
26	6/6/2015	3:52:24 PM	PPereira	12345ABC67	2.28	2.28	-1.28	M1	M1234	2.42	0.11	
27	6/7/2015	4:52:24 PM	PPereira	12345ABC67	2.39	2.39	-0.25	M1	M1234	2.42	0.11	
28	6/8/2015	5:52:24 PM	PPereira	12345ABC67	2.50	2.50	0.74	ÎVI I	M1234	2.42	0.11	
29	6/9/2015	6:52:24 PM	Prereira	12345ABC67	2.35	2.35	-0.03	M1	M1234	2.42	0.11	
30	6/10/2015	7:52:24 PM	PPereira	12345ABC67	2.43	2.43	0.11	M1	M1234	2.42	0.11	
31	6/11/2015	8:52:24 PM	PPereira	12345ABC67	2.60	2.60	1.69	M1	M1234	2.42	0.11	
32	6/12/2015	9:52:24 PM	PPereira	12345ABC67	2.40	2.40	-0.22	M1	M1234	242	0.11	
33	6/13/2015	10:52:24 PM	PPereira	12345ABC67	2.45	2.45	0.24	M1	M1234	2.42	0.11	
34	6/14/2015	11:52:24 PM	PPereira	12345ABC67	2.60	2.60	1.63	M1	M1234	2.43	0.11	
35	6/15/2015	12:52:24 AM	PPereira	12345ABC67	2.66	2.66	2.09	M1	M1234	2.44	0.12	
36	6/16/2015	1:52:24 AM	PPereira	12345ABC67	2.62	2.62	1.59	M1	MN234	2.44	0.12	
37	6/17/2015	2:52:24 AM	PPereira	12345ABC67	2.66	2.66	1.85	M1	M1234	2.45	0.12	

Reagent traceability

QC material traceability

Rules' selection



L. IQC / EQA: Internal Quality Control (Numerical Data)



"Pure" qualitative results not quantifiable **Binary results entrance** True and false results Test: Immunoassay Units: Binary FP = 5.0% TN = 95.0% 🖊 Stats: TP = 95.0% FN = 5.0%ratios False False Technician Reag. kit no. D1D0no. Date Time negative positive? Material Lot. no 2:52:24 PM 5/12/2015 1 PPereira 12345ABC67 + No No M1 M1234 PPereira 12345ABC68 2 5/13/2015 3:52:24 PM + No M1 M1234 No PPereira 12345ABC 69 3 5/14/2015 4:52:24 PM No M1 M1234 + No 5/15/2015 PPereira 12345ABC70 M1234 4 5:52:24 PM No No M1 + 5 5/16/2015 6:52:24 PM PPereira 12345ABC71 + No No M1 M1234 б 5/17/2015 7:52:24 PM PPereira 12345ABC72 + No No M1 M1234 7 5/18/2015 8:52:24 PM PPereira 12345ABC73 + No No M1 M1234 -5/19/2015 9:52:24 PM PPereira 12345ABC74 M1234 8 + No No M1 9 YES 5/20/2015 10:52:24 PM PPereira 12345ABC75 No M1 M1234 + + 10 5/21/2015 11:52:24 PM PPereira 12345ABC76 + No No M1 M1234 5/22/2015 12:52:24 AM PPereira 12345ABC77 No M1 M1234 11 + No 5/23/2015 1:52:24 AM PPereira 12345ABC78 + No No M1 M1234 12 5/24/2015 2:52:24 AM PPereira 12345ABC79 + No No M1 M1234 13 5/25/2015 3:52:24 AM PPereira 12345ABC80 YES No M1 M1234 14 15 5/26/2015 4:52:24 AM PPereira 12345ABC81 + No No M1 M1234 16 5/27/2015 5:52:24 AM PPereira 12345ABC82 + No No M1 M1234 6:52:24 AM PPereira 12345ABC83 No M1234 17 5/28/2015 + No M1 5/29/2015 7:52:24 AM PPereira 12345ABC84 No No M1 M1234 18 + 19 5/30/2015 8:52:24 AM PPereira 12345ABC85 No No M1 M1234 + 20 5/31/2015 9:52:24 AM PPereira 12345ABC86 + No No M1 M1234 Rejection or warning notice Rule violation Excl Actions Possibility of rejection of results Illustration of a test with accepted results and results in the warning and rejection zones Warning CAPA 72/2019 Actions taken CAPA 87/2019 Reject Qualitative results chart 13 9 10 11 12 14 15 16 17 19 20 2 3 4 5 б 8 18 Runs Warning zone (False positives) Rejection zone (False negatives) •

M. IQC / EQA: Internal Quality Control (Qualitative/Binary Data)

N. IQC / EQA: External Quality Assessment

PT/EQA scheme for numerical results of ordinal tests z-value computation											
Test:	Immunoassay	у		Units:	A		Legend (z) :	< ≤2			
Bias ave	7.2%]	s _R 8.1%]2, 2[≥3			
Exercise	Ref result	Lab result	Bias	s_group		No. of labs	Z	Performance	Actions		
1	240.000	240.000	0.0%	6.0%	14.400	12	0.000	Satisfactory performance			
2	242.000	239.000	-1.2%	7.0%	16.940	17	-0.177	Satisfactory performance			
3	243.000	242.000	-0.4%	9.0%	21.870	14	0.046	Sausfactory performance			
4	240.000	300.000	25.0%	10.0%	24.000	15	2.500	Questionable performace			
5	239.000	240.000	0.4%	9.0%	21.510	19	0.046	Satisfactory performance			
б	242.000	242.000	0.0%	8.0%	19.360	11	0.000	Satisfactory performance			
7	242.000	325.000	34.3%	8.0%	19.360	10	4.287	Unsatisfactory performance	CAPA 102/2019		
8	242.000	241.000	-0.4%	8.0%	19.360	12	-0.052	Satisfactory performance	k		
9											
	Actions taken										

PT/EQA scheme for binary results of ordinal or nominal tests

Test: Immunoassay				Units:	Binary		
Ex	ercise	Ref result	Lab result	Agreement?	No. of labs	Performance	Actions
	1	+	+	Yes	12	Satisfactory performance	
	2	-	-	Yes	17	Satisfactory performance	
	3	+	+	Yes	14	Satisfactory performance	
	4	-	+	NO	15	Unsatisfactory performance	CAPA 88/2019
	5	+	+	Yes	19	Satisfactory performance	
	б	+	-	NO	11	Unsatisfactory performance	CAP 109/2019
	7	+	+	Yes	10 💆	Setisfactory performance	
	8	-	-	Yes	12	Satisfactory performance	
	9						
			Actions taken				

Quality Control of Qualitative Tests for Medical Laboratories

Paulo Pereira, Ph.D.

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Internet, training courses and for ordering: http://medlabquality.com

Cover: "Emergir da luz" (emerge from the light) is a painting by Gracinda de Sousa, 1999

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Preface

"Everything you always wanted to know about Quality Control (but were afraid to ask)."

This phrase, borrowed from the famous Woody Allen's movie and David Reuben's book, on which it was based, was what I first sensed when the author showed me this book.

In fact, having only experienced the classical tools of Quality Control applied to quantitative data, and feeling puzzled by the "Uncertainty vs. Total Error" debates, the book filled many of my knowledge gaps on the practical use of Quality Control and Quality Assurance in the Medical Laboratory.

The author's background in a Blood Bank Laboratory explains the choice of the contents, and his teaching experience explains how they are structured, but only his passion for these subjects, that the reader will undoubtedly feel, can explain the thoroughness of his approach.

Besides the contents, the reader will find many practical calculation tools in Excel[®]. There is, of course, a lot of software available on the market but, for me, exploring these tools will be the best way for the reader to learn and acquire more deeply the otherwise not so easy concepts presented herein.

Lisbon, October 7, 2019

João Faro Viana, M.D.

Brandiana

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I have to start by thanking my awesome wife, Sandra, for loving and believing in me, for reading early drafts, giving me advice about the cover, and for all the time spent on editing. She was as important to get this book done as I was. Thank you so much, dear. My thanks also go to my sweet daughters, Madalena and Maria, whose constant lovely and goofy smiles gave me all the more motivation!

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I would also like to thank Teresa Cruz, MSSc, for proofreading the text.

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Last but not least, I also place on record my sense of gratitude to one and all who, directly or indirectly, helped me in various ways – you know who you are.

Lisbon, October 10, 2019

Paulo Pereira, Ph.D.

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List of abbreviations and acronyms

$\delta +$	Delta Positive
δ-	Delta Negative
ΔRE_{cont}	Random Error Detectable by Quality Control Procedures
ΔSE_{cont}	Systematic Error Detectable by Quality Control Procedures
$\Delta_{\rm se}$	Difference of Sensitivities
$\Delta_{\rm sp}$	Difference of Specificities
A	Absorbance
A_L	Statistic or Representation of the Number of Control Determinations
ALS	Allowable Loss of Sensitivity
ANOVA	Analysis of Variance
ATE	Allowable Total Error
AUC	Area Under the Curve
b	Bias
BIPM	International Bureau of Weights and Measures
C_0	Negative Condition
C ₁	Positive Condition
C ₅	Weakest Negative Sample Concentration
C ₅₀	Cutoff Concentration
C ₉₅	Weakest Positive Sample Concentration
CAPA	Corrective-Action / Preventive-Action
CDC	U.S. Centers for Disease Control and Prevention
CFR	U.S. Code of Federal Regulations
ChLIA	Chemiluminescent Immunoassay
CI	Confidence Interval
CITAC	Cooperation on International Traceability in Analytical Chemistry
CLIA	U.S. Clinical Laboratory Improvement Amendments
CLSI	Clinical and Laboratory Standards Institute
CO	Cutoff Signal
Conc ₁	Concentration of the Starting Solution
Conc ₂	Concentration of the Final Solution
COI	Cutoff Index
CRM	Certified Reference Material
CV	Coefficient of Variation
D_1	Disease
D_0	Non-Disease
Day ₀	Day of Infection
Day _{pos/ind}	Difference of the Number of Days Between the Day of the First
1	Indeterminate or Positive Result
df	Degrees of Freedom
DL	Decision Limit
DNA	Deoxyribonucleic Acid
DPMO	Number of Defects per Million Opportunities
E	Efficiency
EA	European Co-operation for Accreditation

EDTA	Ethylenediaminetetraacetic Acid
EIA	Enzyme Immunoassay
ELISA	Enzyme-linked Immunosorbent assay
EQA	External quality Assessment
EURAMET	European Association of National Metrology Institutes
EUROLAB	European Federation of National Associations of Measurement,
	Testing and Analytical Laboratories
f(x)	Mathematical Function
FDA	U.S. Food and Drug Administration
FDR	False Discovery Rate
FN	False-Negative
FNR	False-Negative Rate
FOR	False-Omission Rate
FP	False-Positive
FPR	False-Positive Rate
GLP	Good Laboratory Practices
GMP	Good Management Practices
GUM	Guide to the Expression of Uncertainty in Measurement
HCV	Hepatitis-C Virus
HIV	Human Immunodeficiency Viruses
HL	High Limit of
HLA	Human Leukocyte Antigen
IEC	International Electrotechnical Commission
IFCC	International Federation of Clinical Chemistry and Laboratory
	Medicine
IPAC	Instituto Português de Acreditação
IOC	Internal Quality Control
ISO	International Organization for Standardization
IT	Information Technology
IUPAC	International Union of Pure and Applied Chemistry
J	Youden's Index
k	Coverage Factor
k pair	Sensitivity and 1-Specificity Pair per Discriminator
L	Control Limits
LL	Low Limit of
LoD	Limit of Detection
т	Number of Replicate Determinations
n	Number of
NA	Negative Agreement
NAT	Nucleic Acid Test
NCCLS	National Committee for Clinical Laboratory Standards
NIST	National Institute of Standards and Technology
OA	Overall Agreement
$p_{ m ed}$	Probability of Error Detection
$p_{\rm fr}$	Probability of False Rejection
p_n	Percentile of <i>n</i>

PA	Positive Agreement
PCP	Proportion of the Number of Individuals with True Condition in the
	Population
PCR	Polymerase-Chain-Reaction
PDCA	Plan-Do-Check-Act
PDTS	Preliminary Draft Technical Specification
РТ	Proficiency Testing
Pr	Prevalence
QC	Quality Control
QMS	Quality Management System
QCM	Quality Control Material
R&D	Research and Development
RIBA	Recombinant ImmunoBlot Assay
RMS	Root Mean Square
RNA	Ribonucleic Acid
ROC	Receiver Operating Characteristic
S	Standard Deviation
s^2	Variance
S_b	Bias Standard Deviation
<i>s</i> _d	Standard Deviation of the Differences of Paired Results
s_{I}	Intermediate Standard Deviation
S _r	Repeatability Standard Deviation
S _{Rw}	Within-Laboratory Reproducibility Standard Deviation
S	Sample Signal
S/CO	Signal-to-Cutoff Ratio
se	Sensitivity
SE_{crit}	Critical Systematic Error
sp	Specificity
SPC	Statistical Process Control
SYKE	Finnish Environment Institute
TAE	Total Analytical Error
TAT	Turnaround Time
TC	Technical Committee
TN	True Negative
TNR	True Negative Rate
TP	True Positive
TPR	True Positive Rate
TQM	Total Quality Management
TR	Technical Report
TS	Technical Specification
u_b	Bias Uncertainty
u_c	Combined Uncertainty
$u_{c(ref)}$	Reference Value Standard Uncertainty
U	Expanded Uncertainty
UV	Ultraviolet
WHO	World Health Organization

WP	Window-Period
\overline{x}	Average
VIM	Vocabulary of International Metrology
Vol_1	Volume of the Starting Solution
Vol_2	Final Volume of the New Solution

Introduction

One of the most famous quotes in business management states that "if you don't measure, you don't know, and if you don't know, you can't manage." So, "if you can' measure it, you can't improve it." "I got my Ph.D. by taking a theory, testing it, and then proving my results. Now, proving my results means that I take those results and I turn them over to other scientists to see if they can replicate them, and if they cannot, then my theory was wrong. See, that's science. A consensus of evidence that we call truth." These quotations are entirely applicable to laboratory quality management, including quality control.

As a general quality control practice, the laboratorian mostly deals with statistical approaches primarily intended to be used in clinical chemistry, hematology, urine, and toxicology tests expressing quantitative results. The reason for this could be the more substantial use of quantitative experiments in the diagnosis when compared to qualitative ones. The primary focus of attention on the quality control of qualitative results should be to assure the trueness thereof. From a risk-based viewpoint, untrue results are related to a high-risk of wrong clinical decisions. For example, false-negative results in virology tests in a Blood Bank are associated with a high-risk of the receptor of the blood component being infected post-transfusion. Usually, the beginners in the validation of qualitative tests are introduced to the Bayesian statistics to calculate the probabilities of binary results (positive / negative) occurring in specific samples [1]. Whenever possible, quality control practices are similar to those used in quantitative tests. However, this is only possible when a numerical result is available, as in the case of binary results classified in an ordinal scale according to a specific cutoff. Nevertheless, this practice could be viewed as having several limitations, an example of which is the application of the classic "Westgard rules" [2] to the Levey-Jennings charts [3].

Typically, condition accuracy (condition sensitivity and condition specificity), e.g., diagnostic accuracy, is expressed in a single ratio. However, the limitations of this practice should be understood, and the importance of confidence interval computation recognized. It is critical that laboratorians understand the pros and cons of any statistical models for making reliable and consistent (to specifications) decisions.

The most problematical issue in quality control is probably the determination of measurement uncertainty (5.3 of [4],[5]) required primarily by ISO standards. Several myths remain in the medical laboratory field, contributing to a misinterpretation of its application [6]. The chemistry laboratory faced similar problems, but its computation has been harmonized in the empirical methods for over 18 years [7]. The "Uncertainty Approach" (D.5 of [5]) and "Error Approach" (D.4 of [5]) are different visions to the verification of compliance of results. Measurement uncertainty expresses the statistical dispersion of the values attributed to a measured quantity, and Physical and Chemical scientists unanimously consider it as a more representative concept than the "Error Approach." However, its

application in the med lab is not successful. Its application to binary results based on an ordinal scale, has been published [8], and it focuses on the uncertainty of results close to the cutoff, i.e., the clinical decision value. Therefore, the determination of the "gray zone" using the standard measurement uncertainty is reinforced.

Whenever the "gray zone" is used, the classification of the results in the ordinal scale is trinary (positive / indeterminate / negative). Consequently, a new definition of the seroconversion window period is suggested considering the period until the first indeterminate result (if it happens) instead of the first positive results [9]. This period is viewed as more realistic for specific infected individuals.

Nonetheless, measurement uncertainty can be computed solely on quantitative results. An alternative method is used to determine the uncertainty of qualitative results. Therefore, a novel definition of "condition uncertainty" is suggested using a 95% confidence interval [10]. Its interpretation is close to the expanded uncertainty, i.e., larger confidence intervals represent a lower statistical chance of trueness.

So, why publish a book called "Quality control of qualitative tests for medical laboratories"? Well, the idea for the text began to take shape about three years ago. This is a book written primarily for the laboratorian and aims to substantiate the selection of the best statistical tools considering the intended use of the qualitative tests' results (fitness for purpose). After reading the standards, typically the lab staff poses several questions related to a consistent implementation of the requirements. The purpose of the book is to answer most of these questions in a three-pronged vision: the statistical, the clinical, and the regulatory vision. The reliability of the last two depends on the consistency of the statistical tools for the intended use of the results. The technical requirements are seen as being integrated into quality management systems based on ISO 15189 [11] or ISO 9001 [12] standards.

The book presents an easy-to-read introduction of the principles and of several examples. The laboratorian should have basic statistical skills and know-how in quality control for a more natural interpretation of the approaches.

Study cases are presented for a more practical view of the theoretical approaches. Since there are several types of qualitative tests, the examples presented here do not include all the methods. Although this could be seen as a limitation, statistical tools can be used in most of the qualitative methods.

All the computations can be done using a conventional computer spreadsheet. The reader can, therefore, easily transpose the functions of the spreadsheet file. All functions are compatible with Excel[®] (Microsoft[®], Redmond, Washington, USA) software. Although the robustness of Excel[®] is often questioned by statisticians, its use for laboratory data treatment, when verified by data comparison, strongly supports the confidence in its results and the subsequent discussions and conclusions. The spreadsheets are intended only for research purposes and to demonstrate the case studies presented. We strongly encourage the

use of commercial software for laboratory results evaluation, which is available anywhere.

An important pre-evaluation action is the verification of any data point that differs significantly from other observations, referred to as "outlier," to avoid misinterpretation. This check is cross-sectional to all statistical tests. Grubbs test [13] is suggested. Whenever normality of data is required (parametric tests), their distribution can be verified by tests such as the D'Agostino's K^2 [14]. See **SpreadsheetsA-OutliersAndNormalityOfDistribution** for examples of data verification.

Harmonized vocabulary is used to be easily recognized by the med lab staff. Part of the terminology is from the Vocabulary of International Metrology (VIM) [15], and some terms intended solely for the medical laboratory are mostly available in the Clinical Laboratory Standards Institute's "Harmonized terminology database" [16]. For instance, the "qualitative" term used in the book title is not part of the Vocabulary of International Metrology (VIM). However, it is immediately recognized in the medical laboratory. The International Federation of Clinical Chemistry and Laboratory Medicine (IFCC) and the International Union of Pure and Applied Chemistry (IUPAC) published a "Vocabulary on nominal property, examination, and related concepts for clinical laboratory sciences" referred to as "IFCC-IUPAC Recommendations 2017" [17]. The ordinal examination results with a quantitative background scale are expressed by "ordinal tests." For example, binary results (positive / negative, reactive / no reactive) classified on an ordinal scale according to a decision point (cutoff). On the other hand, "nominal tests" are those related to qualitative results with no other related expression. For example, agglutination / no agglutination in a slide for blood typing. We have avoided using terminology that is easily understood in general metrology, but not identified in the med lab.

Outline of the book's structure:

Chapter 1 – ISO compliance introduces mainly ISO 15189 for the accreditation of medical laboratory methods or tests. For a consistent application of this global standard, the laboratorian must understand its specifications. We have discussed the use of most of its technical requirements that involve the selection, verification, validation, measurement uncertainty, internal quality control, and external quality assessment / proficiency testing (EQA / PT) of qualitative results. Moreover, we have crossed ISO 15189 with ISO 9001 requirements for a more natural interpretation of this guideline, which is oriented to a generic implementation of a quality management system. How do we meet the referred ISO claims? See the following chapters for suggested methodologies.

Chapter 2 – **Significant causes of uncertainty in qualitative tests** discusses the main sources of error that can cause untrue binary results. As the test methodology is essential to recognize the most common analytical causes of failure, we have presented a brief overview of qualitative test design. The impact of the

analytical error on the cutoff trueness is discussed, as well as the effect of the analytical error on the accuracy of the classification of binary results. The importance of the "gray zone" and the associated trinary classification to minimize the impact of analytical error in the results is debated. Moreover, the biased results due to biological factors are presented with a focus on the seroconversion window period. Furthermore, the contribution of other possible sources of bias to the lack of representativeness of patients' samples is also pondered. Finally, the impact of interferences in bias is discussed. This debate is important for a better focus on the use of the quality control tools that allow us to see what is and what is not measurable (limitation of the studies).

Chapter 3 – **Measurement uncertainty and total analytical error in qualitative methods** introduces both the "Uncertainty Approach" and the "Error Approach" (also recognized as "Traditional Approach" or "True Value Approach"). The challenge is to introduce the laboratorian to the similarities and differences of the visions, wherein empirical models are considered for both. While not ignoring the usefulness of the modular models to the manufacturer, they are not discussed further here since they are not meant to be used in medical laboratory practice. The models presented are based on recognized protocols in med lab requiring data from single-laboratory validation, interlaboratory comparisons or EQA /PT. The importance of the metrological traceability of the results is considered. Compliance assessment is associated with the empirical estimate of the "gray zone." Lastly, the evaluation of analyte concentrations near the cutoff is presented as a complementary tool to estimate an identical zone.

Chapter 4 – **Performance of binary classification tests** is based on condition accuracy, probably the most well-known methodology for validating qualitative results. In this chapter, we introduce the basis of the statistics concepts applied and discuss the importance of the samples to the robustness of the estimates. We have used 2x2 contingency tables, followed by a discussion about the value of the analysis of the numerical data to distinguish between two or more tests with identical condition sensitivity and specificity. Lastly, the window period is presented using a binary and trinary results logic.

Chapter 5 – Agreement of binary classification tests is intended to lead the reader to validation where samples with a true condition are unavailable. The reliability of this model compared to the condition's accuracy is weak. Therefore, since the consistency of the results is dependent on the comparative test performance, its selection should be applied uniquely if the condition is unavailable.

Chapter 6 – Computation of the cutoff for "in-house" and modified tests, as the title refers, applies solely to tests prepared in the laboratory requiring cutoff determination. Again, the importance of the samples is critical, now to a "realistic" cutoff. However, the "realism" of the cutoff does not depend only on the samples but also on the intended use of the results. Usually, false-positive results are better accepted than false-negative ones. The computation of the cutoff by the receiver operating characteristic curve is discussed. Although we have tried to use the most accessible language, it is probably the most complex statistical model presented in this book. However, its principle is simple: it provides the various

condition sensitivities and specificities for all the possible cutoff points. The laboratorian selects the point that meets the requirements related to the intended use of the results, i.e., according to the clinical application. An area ranking allows the classification of the detection capability of the test for a certain cutoff.

Chapter 7 – Internal quality control and external quality assessment / **proficiency testing** debate models suitable for qualitative tests. The internal quality control principles are discussed to aid the selection of the best designs based on a qualitative logic. The DPMO-derived and SE_{crit}-derived sigma metrics express the capability to meet the specifications. Models are presented for variables using numerical results (ordinal tests), and an application to monitor "pure" qualitative results (nominal tests). Both methodologies are intended to control the loss of sensitivity in the qualitative tests. EQA /PT is introduced.

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